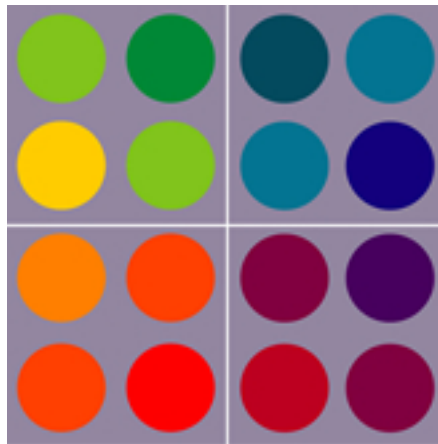


Facet Personal Profile

Jennifer Strider

Date of administration: 30.10.2001



johnston
penno



Introduction

The Facet5 questionnaire asked for your views on a range of issues. The questionnaire looks at attitudes, opinions and preferences and obviously there are no right or wrong answers. It is not a test, which you can pass or fail, and is more often called a profile, inventory or scale.

Facet5 is designed to look at those aspects which are relatively stable and consistent and which make you what you are. The results do not imply that you are right or wrong or that there are 'goods' and 'bads'. From this picture of you as a person we can develop some ideas about the way you are likely to react or behave in different situations. This report outlines these ideas but it is up to you to work out how accurate they are and how relevant they are to your present situation.

The factors of personality measured by Facet5 are generally considered by psychologists to be the five fundamental "Building Blocks" of a person. We each have a certain amount of each factor and it is this pattern of scores, which gives the picture. They are:

- Will - Determined, assertive, independent
- Energy - Enthusiastic, sociable, involved
- Affection - Open, sincere, warm, generous
- Control - Structured, orderly, self-disciplined

and a fifth factor, Emotionality, which interacts with the others and affects stress tolerance, confidence and emotional state. By taking different views of the same information we are able to look at a person from different aspects showing different "Facets" of character.

Although Facet's main factors are distinct sets of character traits, they are made up of a number of core elements as below:

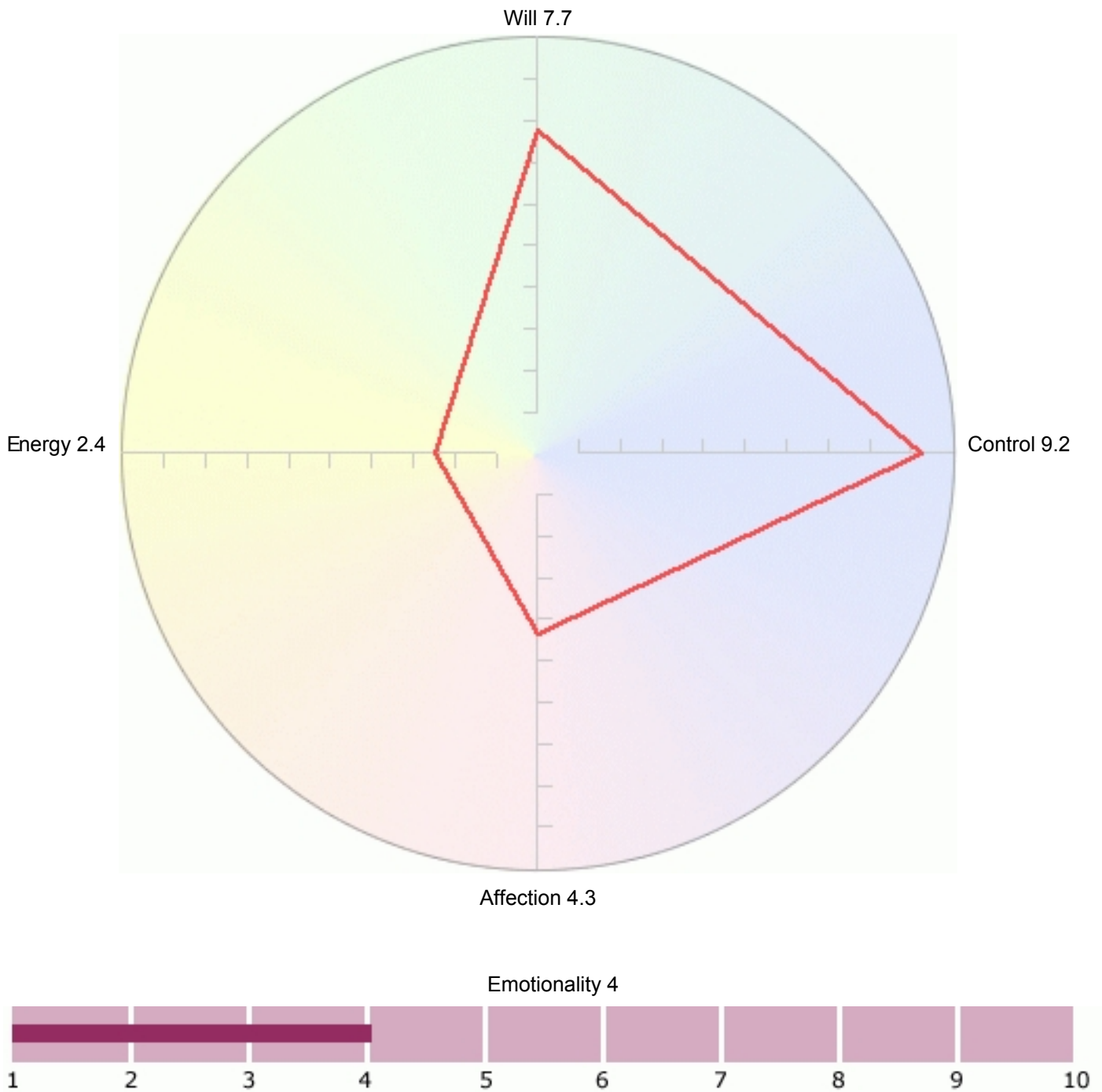
These sub-facets can be extracted separately to show what "flavour" of the main factor is present. For example Will is composed of three "facets", Determination, Confrontation and Independence. Typically, Will scores that are either very high or very low will be reasonably equally composed of each facet. However, more moderate scores may be composed of three equally moderate scores or they may be composed of a mixture of high, medium and low "facet" scores. By splitting the "facets" out of the main factors, it is possible to qualify the interpretation of a Facet5 profile considerably.

We generally show a person's profile using a chart where each scale is divided into 10 points. This particular type of scale is called a "sten" scale, which stands for "Standard Ten". In this type of scale extreme scores (high or low) are more significant in making up a person's type than more moderate scores. Your Facet5 profile and the breakdown of the "facets" for each factor is shown on the following pages.

● Will	Determination	The inner drive to commit to own ideas
	Confrontation	A drive to confront issues as they arise
	Independence	A tendency to go your own way
● Energy	Vitality	Obvious enthusiasm and energy
	Sociability	Interest in being with people
	Adaptability	Involving other's in your thinking
● Affection	Altruism	Putting other people's interests first
	Support	Always trying to be understanding
	Trust	Tendency to take people at face value
● Control	Discipline	Being personally organised and planned
	Responsibility	Being willing to take personal responsibility
● Emotionality	Tension	A general sense of tension or stress
	Apprehension	Being cautious and not over-optimistic

Overall Profile

This profile shows your scores on the Facet factors. Each score ranges from 1 to 10 and the average is 5.5. It is not important whether the score is high or low but how far it deviates from the mean score. Scores which are above 7 or below 4 are considered "extreme" scores. The scores are distributed "normally" and relate to a specific "norm group". The scores obtained allow you to compare one person to another.

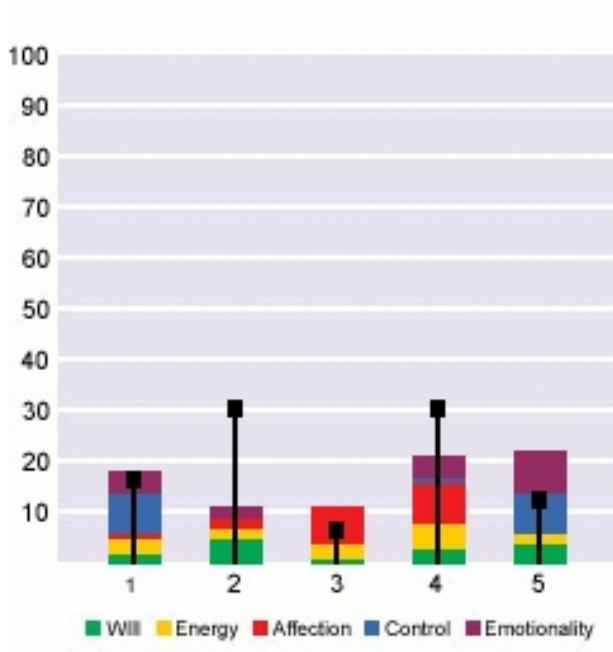


Norm Group used: AusManager

A sample of 1850 Australian managers and professionals. 30% female, 70% male. Average age 38. Age range 20 - 72. Mostly applicants for jobs in Australia

Questionnaire Statistics

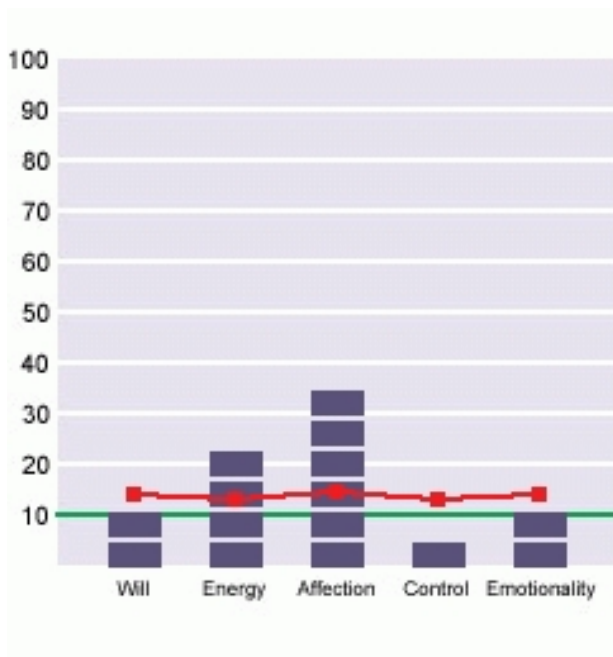
Response Distribution



- 1 - 24
- 2 - 14
- 3 - 13
- 4 - 25
- 5 - 30

This chart shows the distribution of responses throughout the Facet questionnaire. The vertical bars show the expected pattern based on the responses to thousands of questionnaires completed in the past.

Response Latency

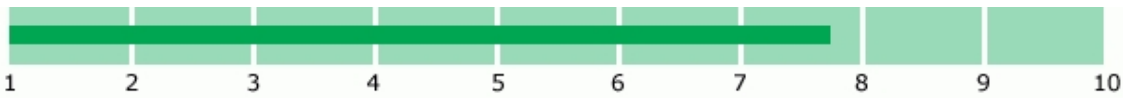


Average Response Time: 9.93
 Fastest: 2.91
 Slowest: 27.34

This chart shows the pattern of responses where extra time was taken to answer the questions. Where these responses are focussed on one or two factors it is possible that the overall score on those factors may not be accurate. Other sources of information should be examined to check the accuracy of such scores.

Will

7.7



People with high scores on Will are seen as dominant, determined, committed and independent. The key is a strong motivation based on firmly held beliefs. Characteristics are firmness, single-mindedness and goal direction. Less favourable qualities are stubbornness and rigidity of view. People with lower scores are more flexible and willing to listen. They don't have strong views and can be talked out of things if strongly challenged. Some may see them as too easily convinced and dependent. Will scores can be broken down as follows:

Low Scores

High Scores

Strengths include

decides carefully with all the data
listens and changes views quite easily
amenable to others - willing to fit in

May be seen as

unwilling to take quick decisions
easily swayed by alternative arguments
too willing to fit in with other people

Determination

7.5



Strengths include

quick to tell other people what to do
determined to stick to their views
willing to take responsibility for events

May be seen as

autocratic and pushy
unwilling to listen to others
too quick to impose on others

Strengths include

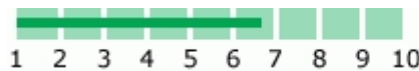
willing to adapt to another's argument
tries to remain moderate and calm
doesn't buy in to arguments

May be seen as

unwilling to face issues
too quick to give in to an argument
avoids issues, hoping they'll get better

Confrontation

6.7



Strengths include

can hold their own when challenged
effective in face to face argument
quick to react and confront issues

May be seen as

argumentative
overly aggressive and demanding
too quick to act and hard to hold back

Strengths include

willing to consult and seek advice
needs a team and accepts direction
flexible and willing to fit in

May be seen as

too dependent on other people
too flexible
too easily led by others

Independence

9



Strengths include

able to work independently
goes own way even when opposed
is guided by a strong beliefs

May be seen as

isolated and inflexible
unwilling to bend and adapt
only in a team if they are the leader

Comments: You are forceful and determined, prepared to state your case and let people know where you stand. However you are not particularly outspoken or argumentative and will generally try to be reasonable and listen to others views.

Energy

2.4



As the name suggests, high scores are energetic, alert, active and enthusiastic. They are gregarious, competitive, fun loving and sociable. They are optimistic and excited about new ventures. Too much Energy can lead to over-commitment. Low scores are quieter, more reserved and private. They keep to themselves, can seem shy and take some time to get to know but make very good long term friends. They don't like social events and can seem distant, cool and aloof to colleagues who want them to join in more. Energy scores can be broken down as follows:

Low Scores

High Scores

Strengths include

doesn't get overexcited

can be unobtrusive

are reserved and self-reliant

May be seen as

aloof and distant

unenthusiastic about new ideas

cool

Vitality

2.2



Strengths include

enthusiastic about new ideas

willing to start things going

obviously excitable

May be seen as

exhibitionist

frivolous

impulsive

Strengths include

do not need company to work

can build long lasting relationships

can keep family and work separate

May be seen as

uninvolved

unwilling to mix

makes people feel unwelcome

Sociability

4



Strengths include

can make people feel involved

willing to be part of a family

makes contacts and friends easily

May be seen as

quick to interfere

socially pushy

too much in need of company

Strengths include

develops ideas independently

thinks carefully before speaking

is capable of sticking to own area

May be seen as

unwilling to tell others their ideas

slow to recognize new ideas

overly specialised

Adaptability

1.1



Strengths include

discusses broadly before acting

able to adapt to changing evidence

involves others in decision process

May be seen as

unable to decide independently

too quick to change views

lack of depth of understanding

Comments: You tend to be quite reserved and private, keep to yourself and operate best when allowed your own space free from interference from others. You don't involve others in your work and can be hard to draw out.

Affection

4.3



People who score strongly on this dimension are genuinely positive about other people. They are typically warm and supportive, responsive to others' needs, sympathetic and understanding. They are open-minded and receptive to new ideas. They tend to be selfless and are prepared to sacrifice their own interests for others. They are loyal and trusting, but may be taken advantage of by more cynical people. Low scores are more pragmatic and business-like. They are quick to seize opportunities and take advantage. They take decisions quickly and don't get confused by alternatives. Some people will see them as cynical and unsympathetic. Affection scores can be broken down as follows:

Low Scores

High Scores

Strengths include

- can detect an opportunity
- can protect their own interests
- can focus on immediate gains

May be seen as

- self serving
- unwilling to help
- manipulative

Altruism

4.4



Strengths include

- keen to try to help others
- puts other people's needs first
- do not take advantage

May be seen as

- idealistic
- naive
- blind to commercial advantage

Strengths include

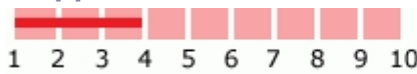
- can be tough when required
- the capacity to see through flattery
- healthy cynicism

May be seen as

- unsympathetic
- harsh in their judgment of others
- critical and unwilling to forgive

Support

3.9



Strengths include

- always looks for the good in people
- supportive when there is a problem
- willing to give a second chance

May be seen as

- overly uncritical
- too forgiving
- too soft on people

Strengths include

- recognises those taking advantage
- rarely taken advantage themselves
- protects the organisation in deals

May be seen as

- suspicious
- cynical
- distrusting

Trust

4.5



Strengths include

- believes in people
- works toward a common good
- willing to believe and trust

May be seen as

- naive and easily conned
- idealistic
- overly trusting

Comments: You have a concerned and well meaning style but you may appear somewhat critical and quick to speak your mind. As a result people may feel that you are not very supportive of them and can be quite harsh in your judgement.

Control

9.2



The keynote here is self-control, constructive self-criticism and conservatism. Highly controlled people like order, structure, planning and prefer to think ahead. Duty and responsibility are cornerstones of Control and such people will become frustrated and disillusioned if others don't share their views about right and wrong behaviour. They are conscientious, loyal and ethical and can be relied upon to apply themselves consistently to their duties. Low scores are more easy going and laid back. They tend to live for the moment and take things as they come. They are uncritical and liberal in their views. They can seem to be casual, unplanned and even unreliable. Control scores can be broken down as follows:

Low Scores

High Scores

Strengths include

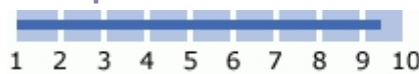
- picks up new tasks quickly
- flexible in their work practice
- free thinking

May be seen as

- easily bored
- undisciplined
- disorganized

Discipline

9.5



Strengths include

- measured and steady in work
- always follows through to the finish
- planned and well organized

May be seen as

- somewhat plodding and procedural
- steady but unexciting
- slow to adapt to change

Strengths include

- adapt quickly to different situations
- interpret guidelines flexibly
- challenge the status quo

May be seen as

- irresponsible
- flighty
- rebellious

Responsibility

9



Strengths include

- strong sense of responsibility
- strict personal code of conduct
- work to high standards at all times

May be seen as

- inflexible in their beliefs
- authoritarian
- conventional

Comments: You have a strong sense of moral commitment and duty. You are thorough and well organised, careful, methodical and measured. Some may feel you are overly conservative and constraining, perhaps somewhat inhibited and with very well defined expectations of others.

Emotionality

4



At higher levels the person is more volatile and unpredictable, emotional and easily upset. They worry more and can lack confidence in themselves. They need more support and encouragement. However they can be exciting and charismatic. In general we start to see more of the negative attributes of other factors going through into every day life. In general, the higher the Emotionality score is the less predictable and consistent is the picture revealed by the other four factors. Unemotional people are stable and predictable. They don't get flustered or panicked, and take things as they come. Some people may see them as unexciting. At low levels of Emotionality, 'what you see is what you get'. Emotionality scores can be broken down as follows:

Low Scores

High Scores

Strengths include

can take things as they come
generally relaxed and unworried
happy to accept the way they are

May be seen as

unconcerned and complacent
impervious to criticism
unresponsive

Tension



Strengths include

sensitive to changes around them
seeks to change themselves
focuses more as events get close

May be seen as

anxious
self critical
nervous

Strengths include

confident of their own skills
forward thinking and positive
consistent from day to day

May be seen as

overconfident
failing to see difficulties ahead
unemotional

Apprehension



Strengths include

prefers to stick to what they know
double checks to avoid errors
doesn't make assumptions

May be seen as

negative and overly cautious
pessimistic
uncertain and moody

Comments: You have a very positive and confident style and colleagues will appreciate your ability to maintain this balanced attitude even under stress and pressure. Some people may find feel you are almost overconfident with little which can throw you.

Family Portrait

What are Facet Families

Facet5 shows a person's profile using a chart where each scale is divided into 10 points. This particular type of scale is called a 'sten' scale that stands for 'Standard Ten'. In this type of scale extreme scores (high or low) are more significant in making up a person's type than more moderate scores. All combinations of scores are possible on a Facet5 profile. Sten scores which are more than 1 score apart would normally result in noticeable differences in behaviour. On this basis there are 1,000,000 possible combinations of scores that would give noticeably different profiles. For convenience we have divided up this huge number of possible patterns into a limited number of 'families' of similar profiles. So a Facet5 Family is a group of Facet5 profiles that are broadly similar in appearance.

How are they calculated?

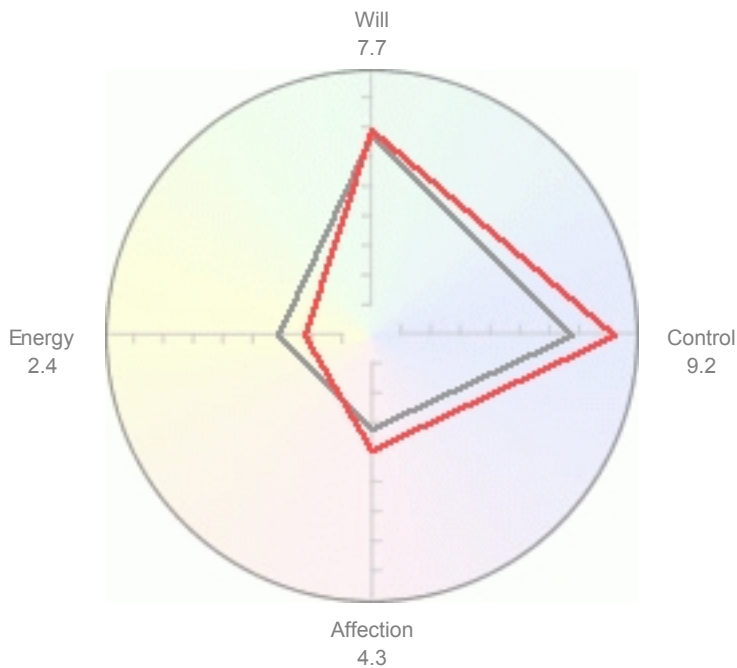
To calculate Facet5 Families we have divided each of the 4 scales into high and low scores (we exclude Emotionality from this group). This reduces the number of possible combinations to 16 but only by forcing all scores to be declared either 'high' or 'low'. This is unfortunate for those people whose scores are more moderate and who may genuinely be classified as 'average' on a particular scale. Facet5 allows for this by introducing a 17th profile that is a combination of moderate scores on all scales.

Facet5 also differs from some other models in the way it decides to which family a profile belongs. Whereas some processes use a "decision tree" approach to determine the classification, Facet uses a more sophisticated "distance" model. Your profile is compared to 17 reference profiles and a statistic is calculated for each comparison. The statistic (Euclidean D^2) is a measure of how similar your profile is to the 17 reference profiles. D^2 has a minimum score of 0 (where you are a perfect match for the reference family) to 324 where you are as far away as possible from the reference family. These 17 statistics are then compared to each other and the lowest one chosen as the one to which you are closest. A D^2 of between 3 and 4 indicates a close fit. Facet5 will then assign you to that "Family". The report shows your profile and the "reference" profile so you can see immediately how close the fit is. Note that occasionally a profile may be close to more than one family. In this case it is possible to see the alternative families for comparison.

Each family is given a specific 'Family Name' which characterises it. Your Family portrait is shown on the following page. You will see two profiles on the chart. The first is your own profile as you saw it previously.

Second you will see a faint profile which is the reference profile for your Family. The similarity between the two profiles will indicate how close you are to that reference profile. The Family Portrait is designed to give a quick overview under a limited number of key headings. It gives a broad summary, describes the type of contribution you would make to a team, your strengths as a leader and what you manager needs to do to help you be effective. Finally there is a brief summary of the types of roles you are likely to be motivated by. Each of these areas is expanded upon in other Facet reports.

Family Portrait



Reference Family: Producer

Word Picture

- Determined with a strong sense of purpose
- Looks for continuous improvement
- Pushes projects through determinedly
- Is ambitious and goal-oriented
- May tread on others' toes
- Autocratic, demanding

As a leader

- Focuses people on an agreed way forward
- Challenges and demands answers
- Sets and insists on high personal standards
- Defines clear goals
- Monitors performance closely
- Provides immediate feedback if performance falls short
- Expects people to achieve

Motivated by

- Managing performance
- Achieving targets
- Authority within own remit
- Creating and running a business
- Producing measurable results

Contribution to a team

- Provides a strong leadership position
- Has firm ideas on how things should be done
- Insists on effective contributions
- Clear vision and focus
- Can be demanding and unyielding
- May not be very creative in suggestions

To manage

- Present logical plan, refer to 'expert' opinion
- Provide scope for shaping and managing own area of business
- Keep relationships business-like
- Define required results - allow freedom to make own decisions about method
- Resist close managing
- Keep it brief - know what you want to say
- Suggest ways to improve through self-awareness, training and development

Searchlight Review of competence

This guide specifies where a person's strengths will lie and identifies key areas for discussion at interview. You can structure the interview either as a "Behavioural Interview" where you are looking for real life examples under each of the Competencies or as a "Situational" interview where you pose a hypothetical situation and ask the candidate to outline how it would be handled. For more detail see the Searchlight Guide to Interview.

Competence can be defined as: 'behavioural dimensions that affect job performance'. Defining the key competencies required for a job is the first step in deciding who is 'competent' to perform it well. Research over many years has identified the following competencies to be related to success in many different managerial roles - a set of core competencies for success:

Leadership

Using appropriate methods or interpersonal styles in guiding individuals or groups toward the accomplishment of goals or tasks. This competency is concerned with the ability to adjust behaviours and approaches according to the situation and individual concerned.

The Facet5 model of leadership differentiates between Transformational and Transactional Leadership. Transactional leadership is about delivering the agreed results. Transformational leadership is inspiring people to go above and beyond expectations.

Communication

The ability to express ideas succinctly and clearly, both orally and in writing, to convince others to consider a different point of view and to keep appropriate people informed of project progress.

Clarity, persuasiveness, enthusiasm and conviction are all relevant factors. While intellect will have a major contribution to make, social skills, confidence, resilience to stress and challenge are all influencing factors. Openness and willingness to co-operate are also important factors.

Interpersonal

The ability to be acceptable to internal and external clients and to respond quickly to their needs. Someone demonstrating this competency should be able to deal competently with a wide variety of people, both inside and outside the company.

The key to this is sensitivity to others and willingness to adapt appropriately. It has very little to do with being a "nice" person and more to do with empathy, pragmatism, flexibility. Some are people oriented, others, systems oriented, yet others concerned with ultimate goals or simply innovation and variety

Analysis and decision making

The capacity to identify problems, evaluate relevant facts, generate ideas and alternatives, and reach sound conclusions.

This is often seen as a sequential process starting with experience and moving to idea generation, analysis and finally theory building. Each personality factor has a strength but people are rarely good at all of these aspects. Complex problems may require all approaches to be used.

Initiative and effort

The active attempt to influence events in order to achieve goals.

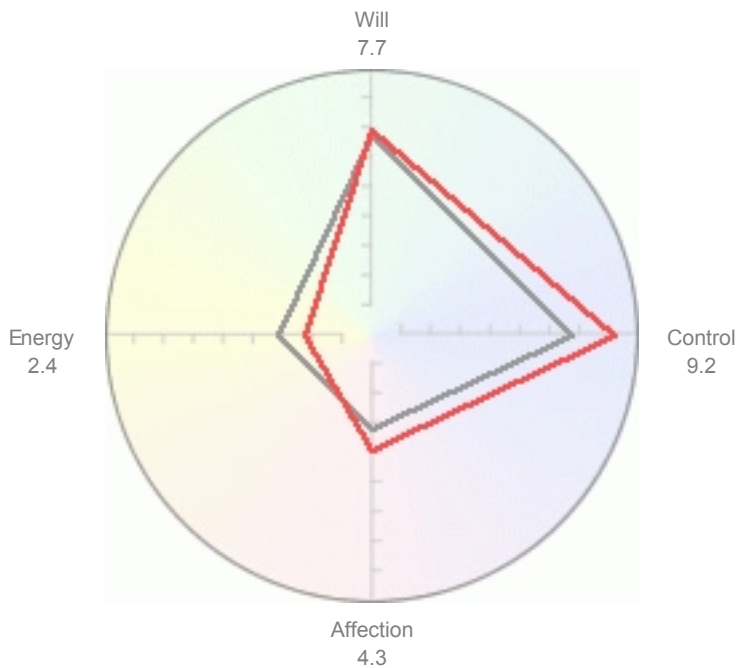
It is a question of being self-starting, rather than passive and maintaining a high level of effort, even when faced with obstacles or disagreeable tasks. Somebody with this competence would be persistent, hardworking, pro-active, enthusiastic, and goal-oriented. Whilst some people respond to set goals, others determine their own targets and judge their own performance.

Planning and organising

Establishing a course of action for self and/or others to accomplish a specific goal, including planning the proper allocation of resources. This competency is concerned with establishing goals, budgeting time and setting priorities.

Self-discipline and goal-orientation are essential factors. Some people are naturally focused and do not overlook details, while others are only interested in the broad-brush approach.

Searchlight Review of competence



People like Jennifer are potent members of any organisation. There is a strong sense of purpose and firm ideas of how goals should be achieved. Jennifer is task oriented and keen to achieve measurable results.

Leadership

You should expect:

- impressive with a sense of purpose
- presents objectives clearly to others
- gives feedback quickly
- monitors performance closely

You should watch for:

- demanding but rather unsympathetic
- can limit freedom and creativity

Interpersonal

You should expect:

- very professional and polished
- highly respected within an organisation
- appreciated for ambition and drive
- aware of business needs

You should watch for:

- intolerant of people who don't "fit"
- argumentative when people disagree

Initiative and Effort

You should expect:

- quick to take responsibility
- committed and goal-oriented
- drives hard and expects others to follow
- forceful in the pursuit of goals

You should watch for:

- expects people to do as they are told
- unwilling to make allowances

Communication

You should expect:

- expresses views forcefully
- concise in expression and plans carefully
- uses formal communication watches well
- expects people to get to the point

You should watch for:

- clinical and pragmatic
- sharply critical when disagreeing

Analysis and Decision Making

You should expect:

- efficient and practical decision-maker
- analysis based on logic and data
- quick to decide and to implement
- manages risk well

You should watch for:

- failing to consult
- disparaging others' ideas

Planning and Organising

You should expect:

- thinks ahead and builds workable plans
- delegates and gives clear instructions
- sets goals and monitors performance
- makes good use of available resources

You should watch for:

- entrenched and rigid once set on course
- sees people as "tools of the trade"

Leading Edge Guide to leading

This report describes how a person's manager needs to respond in order to motivate, inspire and manage. The report uses as a base the model of Leadership originally outlined by Bernard Bass which suggests that there are 7 core elements of leadership which people need to develop in order to be seen as successful. They break down into Transformational and Transactional Leadership. Transactional leadership is about delivering the agreed results. Transformational leadership is required to inspire people to go above and beyond expectations.

Transformational Leaders

Transformational Leaders have a clear idea of where they want to go, are passionate and motivating to others. They are innovative and challenging. They create and communicate a vision, are intellectually stimulating and treat people as individuals. The elements are:

Creating a Vision - Visionary leaders are described as motivating, inspiring and convincing. A vision cannot be established by edict. To ensure that colleagues "buy in" to a vision you must persuade, excite and influence. People who do this well, communicate a sense of purpose and focus, make people feel they understand where the organisation is going, enthuse and motivate people about what can be achieved, appear passionate and committed to the work, and look to the future with enthusiasm.

Stimulating the Environment - People who do well are able to provide a positive and challenging environment for others. They make people think and re-examine their ideas and look for alternatives. They quickly see new applications and ways forward, are innovative and imaginative, are seen as experts and authorities in their fields, and are aware of trends and developments in their fields.

Treating People as Individuals - Creating an environment where people feel valued and encouraged to contribute, where they can explore their own talents and utilise individual strengths. People who enable others to do this are seen as positive and fair minded. They ensure justice and are not judgmental. They are attuned to the feelings and natures of their colleagues and show respect for them. Such people can establish a positive environment for each person in the team, get people to contribute in the way they work best, allow for individual differences, do not pre-judge people or impose their own prejudices. They are accessible and responsive to others needs. They accept people for what they are.

Transactional Leaders

Transactional Leaders have an ability to organise and manage people and resources to achieve the agreed corporate goals. They concentrate on setting goals, monitoring performance, giving feedback and developing people. There are four elements of Transactional Leadership

Goal Setting - Goals are the operationalisation of a corporate vision. They are the engine of activity, which provides a specific, practical focus for efforts. Goals need to be specific to ensure clear direction. They must be measurable so people know whether they are being met. They must be achievable since an unrealistic goal is de-motivating. They must be relevant so they convey a realistic sense of purpose and they need a time limit to crystallise them and provide an agreed end point.

Monitoring Performance - There is little point in setting clear goals if no effort is made to determine whether they have been met. Performance review can be very structured with centralised administration or more fluid relying more on the individual than the system. This helps a person

to understand whether the goals have been achieved. The process for monitoring, the frequency of review and the individual responsibility for this review needs to be made clear.

Providing Feedback - Performance appraisal is a normal part of corporate life now. Feedback is designed to answer two questions:

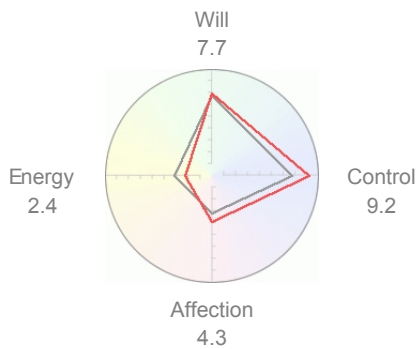
- What are we expecting?
- How are we doing?

And for feedback to be effective it must be:

- Understood
- Believed
- Accepted

Developing Careers - The key to developing others is to demonstrate genuine interest and concern for them. It involves selflessness and a willingness to put others first. In order to achieve this you need first to understand yourself and, following that, understand the needs, interests and desires of other people. To be effective you need to also understand the political and organisational sensitivities that exist.

Leading Edge Guide to leading



Creating a Vision

- Appeal to Jennifer's willingness to take on a challenge
- Sell the potential for improving efficiency
- Involve Jennifer in the development and give plenty of scope for Jennifer to input own ideas
- Present logical business sense arguments and refer to 'expert' opinion and future trends
- Emphasise the personal benefits and career advantages involved in the successful realisation of the vision
- Be clear about where you feel Jennifer fits into the bigger picture and that success depends upon Jennifer's contribution

Stimulating the Environment

- Respond to Jennifer's need for status, authority and responsibility
- Provide Jennifer with plenty of scope for shaping and managing an area of the business
- Motivate Jennifer by talk of challenging targets and measurable results
- Involve Jennifer in discussions where opinions and ideas are exchanged and challenged
- Keep very involved and reinforce the importance of Jennifer's own results to the overall success of the business

Treating People as Individuals

- Keep relationships on a very business like basis
- Respect privacy and the fact that people like Jennifer take themselves and their work very seriously
- Bear in mind Jennifer can be blunt and direct and respects others with the same qualities
- Allow Jennifer to contribute a viewpoint - there will always be one - and tactfully ensure that yours is listened to as well
- Ensure discussion centres on matters that concern Jennifer directly as people like Jennifer are always busy and resent unnecessary interruptions

Goal Setting

- Provide specific goals in terms of the end results required but allow Jennifer freedom to make decisions about how they are achieved
- Be aware of Jennifer's tendency to be autocratic and demanding of others - build in some specific and measurable targets to counteract this if necessary
- Link goals directly to overall business needs and emphasise the connection with efficient use of resources and self-improvement or career prospects

Monitoring Performance

- Resist any temptation to manage closely. People like Jennifer see themselves as very capable and expect to be trusted
- Recognise Jennifer's need for a manager who is tactful and respectful of ideas and contributions
- Arrange meetings to discuss progress but keep them brief and to the point
- Assert your authority if necessary using logical and rationale arguments
- Consult with Jennifer early if a change of plan is likely - people like Jennifer can be inflexible

Providing Feedback

- Keep it brief, and have a clear idea of what you want to say
- Praise Jennifer directly for a personal contribution, a sense of urgency and ability to progress independently with minimal back-up
- Use tact and be sure of your facts when giving negative feedback
- Be prepared for Jennifer to defend if criticised and to resist admitting mistakes
- Stick to your guns and give as good as you get, but allow Jennifer to save face

Developing Careers

- Jennifer's own career prospects will always be high on the personal agenda
- Encourage Jennifer's determination and assist in finding suitable outlets for ambition
- Jennifer's main development areas are likely to centre on the adverse impact that they can have on others
- Help Jennifer to recognise any limitations and suggest ways in which improvement might be made. Raise Jennifer's prospects through self-awareness, training and development

Overview of Work Preferences

It is clear that people are likely to require different things from their careers. Therefore jobs that provide these elements will prove more interesting and satisfying to individuals and as a result motivation is likely to be higher. Research shows that job performance is directly related to job satisfaction and therefore organisations would be wise to try to ensure that people are able to work in jobs which provide the types of rewards which they prefer.

Conversely jobs which fail to provide the opportunities which people respond to are likely to prove less motivating and result in lower productivity. This works both ways and therefore jobs which provide inappropriate rewards for the efforts put in are likely to not only fail to motivate but to actively demotivate people. For example, some people like to have control over decision making, the ability to influence events and the freedom to create and implement their own ideas. The absence of these elements is likely to not only be unrewarding but also demotivating and reduced productivity and increased turnover are likely to result.

Therefore it is clear that time spent in trying to fit jobs to individuals (or vice versa) is time well spent. The closer the fit, the higher the productivity.

Facet5 helps this by identifying your core drivers and showing which elements of a role can motivate or demotivate you. Using this information you can evaluate your current role or design a new one which will be more satisfying.

The four intrinsic motivators that underlie career motivations are:

Power

This refers to the degree to which people want to influence events and the people around them. People in whom this need is strong want to feel they are in charge and being challenged. People at the other end of the scale prefer to be in a situation where decisions are more consultative and colleagues know what they have to do. The dimension ranges from "Influence" to "Acceptance"

Participation

People in whom this need is strong like to be with people and part of the scene. They get involved quickly and enjoy participating in the events of the day. People at the other end of the scale prefer to be left alone to get on with their job in peace and to develop and contribute separately.

Process

People with a strong need in this way place great emphasis on doing things properly. They prefer efficient systems and processes and respect position and experience. Where the need is low, people prefer less structure and a free-ranging approach. They seek a laissez faire style with the freedom to do what they want.

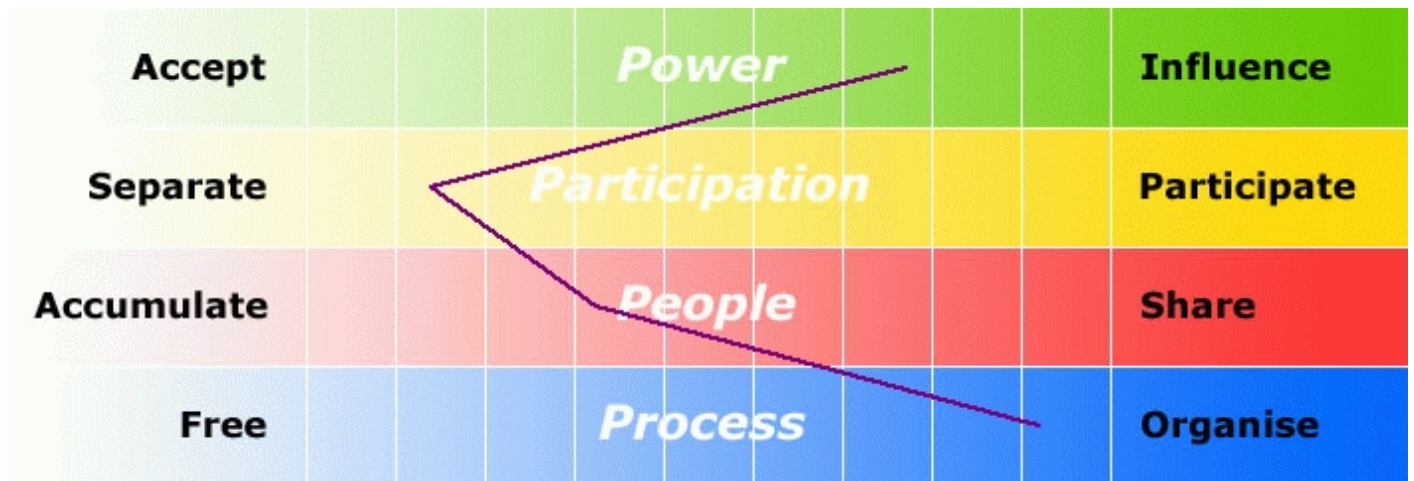
People

Where this is strong people need to feel they are contributing to the world at large and are helping to produce a "better" society. They need to feel that the work they do is of value to others and has some intrinsic "meaning". They ask not what their share is but how much they can share. Where the need is low there is a greater emphasis on personal gain and reward for effort.

Obviously people are complex and will be motivated by more than one need. Most will have a blend of at least two of these "Drivers" while for some

people the position will be much more complex. The following guide indicates the strength of each of the Drivers and describes the motivating and demotivating job elements associated with them. Facet5 uses the Family structure to look at the mix of Drivers that apply to each individual.

Overview of Work Preferences



This pattern of Drivers suggest that Jennifer is best suited by a role which provides the following

- Managing performance
- Achieving targets
- Authority within own remit
- Creating and running a business
- Producing measurable results

Research has shown the following job elements to be key to maintaining Jennifer's motivation and interest

- Freedom to manage own workload
- A position of respect and influence
- Being materially rewarded for achievements
- Being challenged
- Having promotional opportunities
- Doing work that requires precision and care
- A chance to develop specialisation
- Having the chance to act upon my beliefs and ideas

Having to spend too much time on the following elements has been shown to be demotivating for Jennifer and likely to lead to frustration

- Having to work in an active team
- Shared responsibilities and ideas
- A status-free environment
- Being asked to be creative
- A lot of people issues and development problems
- Not having my worth recognised
- A loud and overly friendly environment
- Unchallenging and easy work